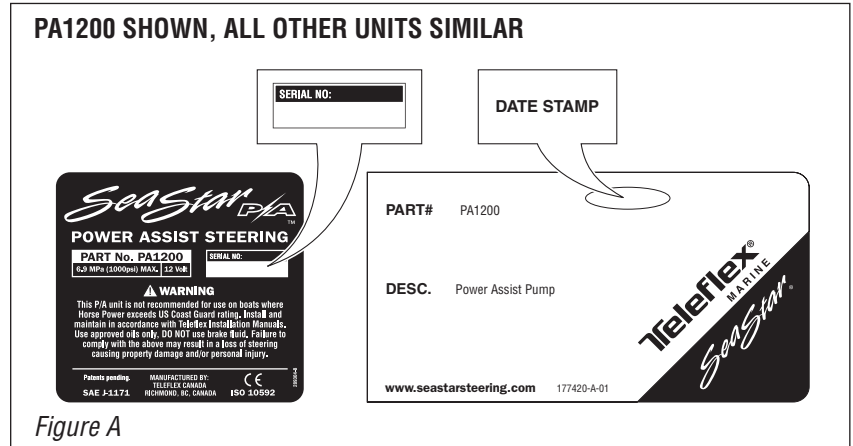


# SEASTAR STEERING POWER ASSIST PUMPS

Teleflex Marine has become aware of a few isolated cases where incorrect O-rings have been assembled into the SeaStar Power Assist Pumps. When installed, these O-rings will swell up leading to a “lock-up” or no power assist. The swelling of the O-ring will be recognized immediately after the installation of the power assist pump. Teleflex feels it is prudent to check the date stamp and/or serial number on **ALL** existing stock, or installed units, to confirm that the Power Assist may have one of these O-rings installed.



## Date Stamp Inspection:

- Using Figure A. Locate the date stamp on the Blue and White label affixed to the outside of the Power Assist package.
- If the date stamp noted on the package falls between February 15th, 2007 through April 4th, 2007 then please continue onto the Warranty Procedures noted below.
- If the date stamp noted on the package does **NOT** fall between February 15th, 2007 through April 4th, 2007 then no action is required.

## Serial Number Inspection:

- Using Figure A above. Locate the serial number on the decal that is affixed directly to the Power Assist Pump.
- if the serial code number falls between 01-018100 and 01-018500 then please continue onto the Warranty Procedure noted below.

## Installation Problems:

If after installation of the power assist pump, the steering system:

- Locks up completely in Power mode, or,
- Does **NOT** provide any power assist at all,

Please refer to the Warranty procedure noted below.

## Warranty Procedure:

- 1 Confirm that the unit falls within the date stamps noted above and/or you have had problems arise within 24 hours of the system being installed.
- 2 Contact Teleflex Marine Warranty Department at 866-779-6899 to obtain an RGA # (Returned Goods Authorization #).

Teleflex Marine will cover any cost incurred to the installer to replace any power assist unit that falls within the above notes; this includes labor and shipping.

Even though this is an isolated case, we feel it necessary to have the power assist returned to us and a replacement unit sent to prevent any further time loss due to the O-ring swelling. We apologize for any inconvenience that this may cause to you and your customer.

If you require any assistance in determining whether your Power Assist may have the incorrect O-rings, please feel free to phone our Technical Support Desk at 604-248-3858.