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# Login to: http://sonar.seastarsolutions.com Sierra Online Application Resource

SONAR Pro is changing how the world finds replacement parts for their boats. More than just a static PDF reproduction of a printed catalog, SONAR Pro is a totally new website, harnessing the power of the internet to provide consumers/dealers with an online resource. Not only is SONAR Pro searchable by part number, but detailed exploded drawings of key engine systems, extensive application information and Sierra/OEM part number cross-references are also available.

Consumers and dealers can use the handy pull-down menu to search for a specific Sierra or OEM part number. They can also search available parts by engine model simply by entering the engine brand, model number or description, model year, horsepower and/or serial number. Diagrams and exploded views are also available for many models, allowing the tech to search for and identify a specific part within a component or system. An online FAQ (Frequently Asked Questions) section can be easily referenced for more information and basic instructions.



## INSTALL CONFIDENCE, ONE BOAT AT A TIME.



#### SIERRA ONLINE APPLICATION RESOURCE

### **SONAR PRO FEATURES**

#### SERVICE DOCUMENTATION

SONAR Pro makes installation a breeze. We have included a Documents Tab which provides easy-to-follow, downloadable documentation for installing our products. In addition, SONAR Pro attaches service documentation – giving you immediate access to important notes and bulletins.

#### **PARTS INTERCHANGE**

The Search by OE Part # function replaces our current OE part number and competitive parts interchange program and online tool. It allows a user to quickly find the Sierra part they need by cross referencing an OEM or competitive product by part number. This interchange includes all of the information found in our printed competitive interchange charts in our catalog and our current interchange tool.

#### PARTS CATEGORY SEARCH

Looking for a product that is not tied to an OEM number like an electronic ignition conversion kit, toggle switch or Shields hose? SONAR Pro allows you to search for all Sierra products by product category. Simply go to the Search by Part # section and use the drop down menus to quickly drill through our product categories to find the part you need. Users can also use keywords to help narrow the results.

#### **MODEL SEARCH**

The Search by Model feature allows a user to search by engine brand, model, horsepower, year and/or serial number. Our initial focus for this function includes all Yamaha<sup>®</sup>, Johnson/Evinrude, Mercury/Mercruiser, OMC Sterndrive, Volvo Penta, Honda and GenSet engine and drive parts that are currently found in our Sierra printed catalog. Unlike a paper catalog, SONAR Pro is not limited to annual updates or the need to condense information to fit a print format. Our application team is constantly updating the tool with new applications and information. Model Search for additional OE brands will be released in later updates. Announcements will be made in the coming months as functionality for those brands is included in the tool.

#### **NEW PRODUCTS**

Sierra introduces an extensive list of new parts every year. We have created a New Products section that allows you to search this listing by keyword, category and even OE brand.

#### DIAGRAMS AND EXPLODED VIEWS

SONAR Pro offers a wide selection of exploded views. Users can use the search interface to quickly find the diagram they are looking for. Exploded views also contain zoom functionality and a comprehensive product listing associated with each diagram.

#### SEARCH PARTS BY KEYWORD

This search allows a user to search for all Sierra parts, tools and accessories containing a common word. Simply key the word into the free form text box located in the main menu bar at the top of the SONAR Pro tool to find the parts you need.

#### SEND US YOUR FEEDBACK

We have included a feedback feature that allows users to easily communicate with us. We welcome any suggestions and feedback you have that will help us improve. Please use our Send Us Your Feedback button and let us know what you think.

#### **MOBILE FRIENDLY**

SONAR Pro has been designed to work on multiple platforms. Whether you are using a computer, tablet or smart phone, SONAR Pro will quickly find the part you need.

#### WARRANTY TRACKER

An easy to use tool that allows you to submit and track your warranty claims directly with Sierra. Access to the "Warranty Tracker" tool is gained through your OBR account. Fill out the necessary forms, print necessary shipping documents and return to Sierra via a prepaid shipping label. Once your claim arrives at Sierra you will be able to log in and "Track" your claim throughout the process. You will be able to receive instant feedback 24 Hours a day.