

SeaStar

March 25, 2020

Dear Valued Dometic Marine Customer:

All of us are dealing with concerns and questions that just a short time ago, we never even could have imagined. The evolving coronavirus pandemic is challenging individuals, families, communities and businesses across the nation and around the world — and on the whole, we are stepping up to meet that challenge.

In light of the recent mandates from the government and safety of our employees, we want to inform you of the recent changes affecting the Dometic Marine facilities. Communication to our customers is a priority and we will do our best to keep you informed with the most recent information. Here is the planned status of our facilities as of today (subject to change based on customer demand and government mandates):

FACILITY LOCATION	FACILITY STATUS	REOPENING
Limerick, PA	Facility currently closed until further notice.	TBD
Mechanical steering, controls, & cables		
Big Prairie, OH	Facility currently closed until further notice.	TBD
Sanitation products		
Stuart, FL	Facility closing March 28 and re-opening April 20,	April 20, 2020
Marine digital integration, digital	2020.	
switching		
Sparta, TN	Facility closing March 28 and re-opening April 20,	April 20, 2020
Fuel Tanks	2020.	
Vancouver, BC Canada	Facility closing April 8 and re-opening April 29,	April 29, 2020
Hydraulic & electronic steering,	2020. Unless government mandates early closing	
auxiliary heaters		
Pompano, FL	Skeleton operations. No office personnel.	TBD
Air conditioning systems		
Litchfield, IL	Facility open. Currently operating single, daytime	Currently Open
Aftermarket Distribution Center	shift. Accepting and shipping orders.	

We are remaining flexible and proactive in the face of this shared dilemma. Key staff in affected facilities will be working remotely, allowing them to correspond with customers via phone and email. We are going to exhaust all available options to meet the needs of the marine industry and minimize disruptions to our valued customers. Should situations improve we will do our best to open as early as allowable.

Nobody knows for certain how this is all going to play out over the next few weeks and months. One thing I can promise you, however, is that our commitment to our customers and the industry as a whole will not waiver. To the best of our ability, we will be here for you during this crisis. And when it is over, we will do everything in our power to get back to business as usual as quickly as possible.

Sincerely,

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Eric Fetchko President of Dometic Marine Americas

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